



Privacy Policy

Roofoods International – Ro'thello BVBA – Welda NV – World Cones NV

This privacy statement will be effective on 25/05/2018

At Roofoods International / Ro'thello / Welda / World Cones and the allied companies Bakery World Hungary kft and Rootvin spol, we attach great importance to the protection of the privacy of all persons from whom we collect data.

Your privacy is very important to us. We want to process your personal data in a legal, correct and transparent manner. In this privacy statement we explain which personal data we collect and process from you as a person.

We always refer to your personal data as a customer, as a possible future customer or as any other involved partie, such as beneficiary, as supplier, contact person in a company, etc. In whatever capacity, your rights remain the same and we will be carefull with your data.

If you have questions about the processing of your personal data, you can contact us via lieve.molders@roofoods.com. In this privacy policy we inform you how we handle your personal data, how we collect them, process them and for what purposes we use them.

We encourage you to read this information carefully so that you are aware for what purpose we use your data.

WHAT DATA DO WE COLLECT?

We use your data in accordance with EU Regulation 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data concerning the free movement of such data and for repealing Directive 95/46 / EC.

This privacy policy applies to the personal data that we collect about you in the context of our activity and the data that you voluntarily submit.

COLLECTION AND USE OF PERSONAL DATA:

We may collect personal data through the following sources

- * Online interactions via our portal or mail traffic
- * Offline interactions via the employees of our services, by telephone, through contacts

DATA YOU PROVIDE:

These are data that you provide us directly with your permission:

- * Log in details such as email address, password, IP address.
- * Information such as name, first name, company name, address, telephone number, e-mail address, website, VAT number, sector, country destinations, loading and unloading addresses, tracking history, transport documents, bank details and invoicing data.



DATA COLLECTED FROM OTHER SOURCES

We may collect information from other legitimate sources such as social networks of third parties (eg LinkedIn, Facebook, Twitter, Instagram) or data obtained from suppliers or agents. Information obtained during trade fairs, training courses, events, by issuing a business card or in any other way possible.

DATA COLLECTED FOR MARKETING

SOCIAL MEDIA

We may collect information from other legitimate sources such as third-party social networks such as LinkedIn, Facebook, Twitter, Instagram..

FOR WHAT PURPOSES YOUR DATA ARE STORED?

We collect and use personal data solely for the purpose for which the data was obtained. We may use your personal data for all or some of the purposes listed below:

- * To comply with legal and regulatory obligations eg. tax regulations, replies to a request from an authorized institution.
- * To execute an agreement with you correctly eg. quotes, evaluation of a service provided, answering questions, providing information.
- * To process your orders.
- * To maintain your account.
- * To be able to personalize personal data.
- * To involve you more actively in our services.
- * To be able to send advertising messages if you have registered for this.
- * Processing quotations.

TO WHOM WE TRANSFER YOUR PERSONAL DATA?

To process the data, we use:

- * Own servers and databases for storing all data.
- * A hosting firm and design agency for taking care of the internet environment.
- * External IT companies to take care of the IT infrastructure.
- * Expedition partners to perform our services.
- * Allied companies.

We do not pass personal data to other parties with whom we have not closed a processing agreement. With these third parties (processors), we will of course make the necessary arrangements to guarantee the technical and organizational security of your personal data.



DATA PROCESSING OUTSIDE THE EUROPEAN UNION:

* Any transfer of personal data outside the European Economic Area (EEA) to a recipient who has his domicile or registered office in a country that is not covered by an adequacy decision, issued by the European Commission, will be governed by the determinations of a data transfer agreement, which will contain the standard contractual clauses, as defined in the 'Decision of the European Commission of 5 February 2010 (Decision 2010/87 / EC)', or (ii) any other mechanism under the privacy legislation or any other regulation concerning the processing of personal data.

* We hereby guarantee that appropriate technical and organizational measures are taken for your personal data that are forwarded to other countries outside the European Union. This can be done through contractual agreements or to countries that have taken appropriate adequate measures.

Data will only be processed for the purposes stated in this privacy statement.

PROVIDING DATA TO THIRD PARTIES

Data provided to us by the user will never be passed on to third parties.

There are, however, two exceptions to this rule:

- * When a court order has been issued to provide information.
- * A notification on the website with explicit permission.

HOW ARE YOUR PERSONAL DATA SECURED?

* We collect your data in a secure business environment and we strive to protect this data in a market-based manner against modification, loss or unauthorized use.

* Data are only accessible through a prior authentication for account access by means of login and password.

* Our systems are only accessible via a secure connection.

* Some information is secured with a checksum.

We ensure adequate protection of the stored data. If we call upon an external partner in the field of information technology and the IT infrastructure, we conclude appropriate processing agreements with these companies whereby the processor respects the necessary organizational and technical security conditions.

We act as controller for the data you entrust to them.

APPLICATIONS

With regard to the application procedure, the received CVs are handled and processed by our HR department, who follow this up in all discretion. Personal data in this context are only retained for a period of 12 months.

This concerns data such as address, hobbies, work experience, photo, training, ...

Feedback on these CV's are only shared internally to the employees involved (managers in the context of a interview) and to third parties, in the case of interim or selection offices.

WHAT ARE YOUR RIGHTS AND HOW CAN YOU APPLY THEM?

- * Right to access the personal data that we may hold about you.
- * Right to correct your personal data (rectification, completion, update).
- * Right to object or resist to the processing of your personal data.
- * Right to the transferability of your personal data.
- * Right on a restriction of the processing of your personal data.
- * Right to delete your personal data, right to be forgotten.



You can exercise your rights by using our email address lieve.molders@roofoods.com.

CHANGES TO THE PRIVACY POLICY

We can change the privacy policy unilaterally and at any time. This policy can be requested at any time via our contact person at the e-mail address lieve.molders@roofoods.com. If you use our services, you always agree with our privacy policy.

STORAGE PERIOD OF PERSONAL DATA

We keep your personal data for the period required to comply with applicable laws and regulations or another period that takes into account our operational requirements, such as proper maintenance of customer data, promoting customer relationship management and responding to legal claims or regulatory requests.

Most of our customers' data is kept for the duration of the contractual relationship and after the end of the contractual relationship for the period necessary to guarantee the exercise of our legal rights or to defend ourselves against legal claims. When personal data is no longer required, we will destroy or delete it in a safe manner.

CONTENT OF THE WEBSITE

All information on this website is intended for information purposes only. We make every effort to ensure the correctness of this information. We cannot be held liable for any damage caused as a result of incorrect or incomplete information. We reserve the right to make changes and corrections or to delete information at any time.

LINKS TO OTHER WEBSITES

We are not responsible for the content of websites linked from our site. The user declares that he is aware of the fact that the privacy conditions of other websites may differ from those of our site.

PROPERTY

This website is owned by Roofoods International NV, Scheepstraat 12, 3630 Maasmechelen, company number 0435.602.650.

INTELLECTUAL PROPERTY RIGHTS

The content of our website, including the brands, logos, drawings, data, product or company names, texts, images and others are protected by intellectual rights and belong to us or entitled third parties.

DISPUTES

Disputes arising from this or relating to this privacy policy will be definitively settled by the courts of the judicial district of Tongeren. You can also submit a written complaint in the event of disputes.

CONTACT US?

If you have any questions about the Privacy Policy or about the way in which we collect, use or process your personal data, you can contact us by e-mail: lieve.molders@roofoods.com or by mail: Scheepstraat 12, 3630 Maasmechelen Belgium .